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## FACSIMILE TRANSMITTAL SHEET

TO:	Examiner Stefanos Karmia	FROM:	Benjamin S. Withrow
COMPANY:	PTO - Art Unit 3624	DATE:	7/8/2004
FAX NUMBER:	703-872-9306	TOTAL NO. OF PAGES INCLUDING COVER:	10
PHONE NUMBER:	703-308-1113	SENDER'S REFERENCE NUMBER:	7000-147
RE:	Response to Office Action	YOUR REFERENCE NUMBER:	09/276,207

☐ URGENT ☐ FOR REVIEW ☐ PLEASE COMMENT ☐ PLEASE REPLY ☐ ORIGINAL TO FOLLOW

## NOTES/COMMENTS:

Attached please find the following documents related to the above-referenced application:

- 1) Response to the Office Action mailed April 8, 2004 (9 pages)

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: William C. Bullard  
Serial No. 09/276,207  
Filed: 03/25/1999  
For: CAPTURING QUALITY OF SERVICE

Examiner: Karmia, Stefanos  
Art Unit: 3624

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Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

**RESPONSE TO THE OFFICE ACTION MAILED APRIL 8, 2004**

In response to the office action mailed April 8, 2004, Applicant offers the following amendments and remarks. If any fees are required in association with this response, the Director is hereby authorized to charge them to Deposit Account 50-1732, and consider this a petition therefor.